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The Lessons Learned Handbook: Practical Approaches to Learning from Experience

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Nick Milton



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Description :

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public sector. The book is a practitioner-level guide to the design and the mechanics of lessons learned processes. Takes a holistic approach, tracking lessons from identification to reapplication. Makes the case for the assignment of actions for learning.

Revue de presse: The book is very practical and contains lots of advice, justified, how to perform each of the steps suggested in the process of lessons learned, Knowledge Management and Organizational Learning. Valuable case histories of real-life events pepper the chapters, which systematically outline and summarise all the key steps and alternatives in the process in a clear, easy-to-read manner, Australian Academic and Research Libraries.

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